



Burnley*Bolton*Oldham*Stockport
Probably the largest selection in the World

Dear Customer

Covid-19 Customer Collection Policy

During your visit to our Collection Point:

Where possible please telephone in advance to advise us of your intention to call and collect your order.

Please make sure you have your order details to hand this will avoid any unnecessary waiting time on site.

Please wait at the clearly marked collection point where a member of staff will meet you and process your order.

Face covering must be worn whilst on site and/or at the collection point.

*****Please note: Customers who are displaying symptoms of Covid-19 or are self-isolating must not visit our premises. In this scenario please contact us via telephone or email to rearrange your collection date.*****

Should you have any concerns or questions please contact us by telephone on 01282 832550 or via email on customerservices@thefireplacewarehouse.co.uk

Kind regards

The Fireplace Warehouse Ltd

Burnley Flagship Showroom: 215/233 Accrington Road, Burnley, BB11 5ES (TEL: 01282 832550) – VAT Number: 703 9254 44 - Company Number: GB 3797418

Stockport Showroom: 247 London Road, Hazel Grove, Stockport, SK7 4PL (TEL: 0161 484 2047) - Company Number: GB 6480886

Bolton Showroom: 115 Chorley Old Road, Bolton, BL1 3AS (TEL: 01204 496593) – VAT Number: 857 9067 73 - Company Number: 4447681

Oldham Showroom: 153 Oldham Road, Royton, Oldham, OL2 6BG (TEL: 0161 785 0333) – VAT Number: 825 1207 59 – Company Number: 4744205

Company registered address: Mentor House, Ainsworth Street, Blackburn, BB1 6AY