

FITTING FORM

CUSTOMER'S TECHNICAL SPECIFICATION

WE STRONGLY ADVISE THAT THE CUSTOMER WITNESSES THE GAS SOUNDNESS AND FLUE FLOW TESTS THAT ARE CARRIED OUT PRIOR TO THE INSTALLATION OF ANY FIREPLACE. THE EXISTING GAS PIPE WORK AND FLUE SYSTEM ARE THE RESPONSIBILITY OF THE CUSTOMER, NOT THE FIREPLACE WAREHOUSE

FITTING DETAILS

REPS NAME:	REFERENCE No:
TODAYS DATE:	DATE & TIME OF FIT:
TEAM No OR NAME OF FITTER:	
CUSTOMER NAME & ADDRESS:	
TEL No PLEASE PROVIDE 2 CONTACT NUMBERS: 1:	2:
BRIEF DESCRIPTION OF FIT, TYPE OF SURROUND:	
TYPE OF INTERIOR:	TYPE OF FIRE:
PAYABLE TO FITTERS/FIREPLACE WAREHOUSE:	

1. TYPE OF PROPERTY: NEW, DETACHED, SEMI, TERRACED, OTHER	APPROXIMATE AGE OF PROPERTY:
2. TYPE OF FLUE: CLASS 1. CLASS 2. NO CHIMNEY, PRECAST	
3. FIREPLACE TO REMOVE: STONE, TILED, WOOD, PLASTER, OTHER	
4. CUSTOMER TO PROVIDE MINI SKIP: YES / NO / N/A	
5. COWL TYPE AND SIZE: 5", 7", ALLOY, TERRACOTTA, RIDGE VENT	
6. EXTRA GAS RUN £5 PER FOOT - PLEASE STATE:	
7. CENTRAL HEATING - HOT BOX: YES / NO / UNSURE	
8. APPROXIMATELY HOW HIGH IS YOUR CHIMNEY ABOVE ROOF SLATES? PLEASE STATE:	
9. FLUE LINER REQUIRED:	
10. REBATE OF SURROUND:	
11. AIR VENTS REQUIRED: YES / NO	12. ARE CARPETS BEING REPLACED: YES / NO
13. DÉCOR BEING REPLACED: YES / NO	14. IS THERE A LAMINATE FLOOR FITTED: YES / NO
15. ON FITTING OF ANY POWER FLUE GAS FIRE WE REQUIRE AN ELECTRICAL FUSED SPUR POINT WITHIN 1 METRE FROM THE CENTRE OF THE FIREPLACE (LEFT OR RIGHT SIDE): YES / NO	
16. DOES THE CHIMNEY NEED SWEEPING: YES / NO	
17. SOLID FUEL FIRES ONLY – FLUE NEEDS TO BE SWEPT AND TESTED BY AN APPROVED HETAS ENGINEER PRIOR TO AN INSTALLATION: YES / NO	
18. SURVEY BY FITTER REQUIRED AS EXTRA FITTING COST MAY BE INVOLVED: YES / NO FITTER TO CONTACT CUSTOMER WITH SURVEY DATE WITHIN 48 HOURS.	

THE FITTER DOES NOT REFIT SKIRTING, COVING OR DADOS OTHER THAN PATCH PLASTERING WITHOUT PRIOR ARRANGEMENT.

NB: WILL CUSTOMERS PLEASE NOTE THAT ORDERS BEING PLACED REQUIRE A DEPOSIT OF 25% (40% FOR CENTRAL HEATING). A PERSONAL CHEQUE MAY BE USED TO SECURE GOODS, BALANCE DUE MUST BE PAID 3 DAYS BEFORE DELIVERY, ONLY THE FOLLOWING METHODS OF PAYMENT CAN BE ACCEPTED: CASH, BANKERS DRAFT, VISA, MASTERCARD AND SWITCH.

Customers Signature:	I have read and agree to the terms Listed overleaf and above
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Fireplace Warehouse Ltd

Installation of gas appliances and fireplaces

During our many years of retailing gas fires we have experienced many problems that have proved dangerous and costly, which could have been prevented on installation.

THE USE OF CORGI REGISTERED GAS ENGINEERS

IT IS A REQUIREMENT THAT ALL GAS APPLIANCES ARE INSTALLED, AND SERVICED, BY A CORGI REGISTERED ENGINEER. FAILURE TO INSTALL CORRECTLY COULD LEAD TO LEGAL PROSECUTION.

Corgi requires its members to work to recognised standards. Therefore in the interest of safety. **DO NOT ALLOW ANY NON-CORGI REGISTERED PERSON TO INSTALL THE APPLIANCE.** In addition, it is likely to lead to damage to the appliance and invalidate the guarantee. We will not be held responsible for poor workmanship by other parties, hence having no obligation to put right their work.

RECOMMENDED CORGI GAS INSTALLERS

UNDER THE TERMS OF THE CONTRACT YOU HAVE CHOSEN, THE FIREPLACE WAREHOUSE DOES NOT PROVIDE AN INSTALLATION SERVICE. However, we have found recommended engineers to be very reliable, familiar with the products, and happy to base their prices on our recommendations, subject to survey. We would point out **THAT THE CONTRACT AND PAYMENT OF ANY FITTING WORK UNDERTAKEN IS BETWEEN THE CLIENT AND THE CHOSEN FITTER, NOT WITH THE FIREPLACE WAREHOUSE.**

FAULTY INSTALLATION/CHIMNEY PROBLEMS

A thorough smoke test and a gas soundness test must be carried out, before installation. And then a spillage test once the product is fitted. **WE WOULD STRONGLY SUGGEST THAT YOU WITNESS THESE Tests** and note that flues with poor draw can be affected by adverse weather conditions. **IN MANY INSTANCES A FLUE OR CHIMNEY BUILT TO SPECIFICATION WILL NOT ALWAYS PROVIDE A SUFFICIENT PULL TO CLEAR THE FUMES. IN THIS CASE IT IS NOT THE FAULT OF THE APPLIANCE.** In most cases a qualified installer should be able to determine this problem prior to installation and suggest ways in which the situation may be rectified. **PRECAST FLUES** have often required work to improve the draw to a satisfactory level. Please note that a **FAULTY CHIMNEY IS A DANGEROUS CHIMNEY.**

ADVERSE WEATHER

Fitting (Roofing work) may be affected by adverse weather conditions and may be necessary from time to time to re arrange our appointment.

SERVICE CALLS

Within warranty - 12 months from date of purchase

Faulty installation is likely to lead to a call out charge and the isolation of an appliance with the need to recall the original installer. Initially please call the original installer to ensure the fitting has been done in accordance with manufacturer instructions and to confirm the nature of the problems.

Corgi recommends that all gas appliances be serviced at least once within every 12 months, in the case of products with extended warranties it is a stipulation of the terms of the warranty. This must be arranged with a Corgi Fitter.

MULTIFUEL AND WOOD BURNING STOVES

The following items on any Multifuel or Wood-burning stove are **NOT** covered under warranty, Grate bars, Stove Glass, Door seals and glass seals.

Fuel for any solid fuel appliance must be bought from an approved Coal Merchant and have relevant documentation for any warranty claim.

Servicing, all solid fuel appliances must be serviced once within every 12-month period and swept at least once if using smokeless fuel or twice if using Bituminous coal.

All solid fuel appliances must be fitted by a HETAS approved engineer, failure to do so will invalidate any warranty claim.

WARRANTY ON GAS APPLIANCES

We require a copy of the gas safety certificate issued on the day, or last service by the Corgi registered installer before we proceed with a warranty claim.

CORGI REGULATIONS

Corgi requires all products to be commissioned and certificates issued on completion of installation. Should the engineer be unable to do this due to services not being connected, an extra charge will be incurred on return, which will be agreed by the fitter.